# PARTY GUIDE



## BOOKING PROCESS

START THE BOOKING PROCESS BY COING TO OUR ONLINE BOOKING PLATFORM



#### SELECT YOUR PARTY AREA

#### **THEMED PARTY**

Party Room 1 - min 10 kids | max 14 kids

Party Room 2 - min 12 kids | max 20 kids

Party Room 3 - min 16 kids | max 24 kids

#### **IPIC PARTY**

Party Deck - min 10 kids | max 30 kids

BICCER PARTIES NEED TO BE DISCUSSED WITH THE COORDINATOR



#### PICK YOUR PARTY TIME SLOT

Subject to availability

WEDNESDAY + FRIDAY

3-5PM

SATURDAY

9-11AM | 12-2PM | 3-5PM

SUNDAY

12-2PM | 3-5PM

#### PICK YOUR THEME OR COLOR SCHEME

#### THEMED PARTY

Get Wild | Fairy Princess | Mermaid | Rainbow Unicorn Roller Disco | Frozen Farmyard | Under Construction Minecraft | Super Heroes | Into Space | Motorsport Let's go Lego | Soccer Star **IPIC PARTY** 

Pink | Red | Blue

BE SURE TO SPECIFY YOUR CHOSEN THEME OR COLOUR SCHEME BEFORE CHECK-OUT



#### SIP, EAT, PLAY

Add grip socks, food & drinks order and cakeage fee.

NO FOOD ORDERS CAN BE PLACED ON THE DAY OF THE EVENT



#### CHECK OUT

Your party is now booked with Ipic Play!

NOW SIT BACK, RELAX, AND LET US TAKE CARE OF THE REST...

## WHAT'S INCLUDED!

#### IPIC THEME PARTIES

#### R350.00 per child

Private party room with exclusive use for up to 2 hours

Standard table and chairs

Place setting per child

Party snack pack per child

Latex balloons to take home

Curated themed decor and birthday garland

Personalized digital slideshow

Craft paper colouring sheet and crayons

2-hour play time

Safety harness included per child

Seating for adult guests

Adult park entry

Dedicated waitron on the day of the event

2-hour Ipic Play voucher





#### IPIC STANDARD PARTY

R300.00 per child

Table set-up on the party deck Standard table and chairs Place setting per child Party snack pack per child Latex balloons to take home

Craft paper colouring sheet and crayons

2-hour play time

Safety harness included per child

Seating for adult guests

Adult park entry

Dedicated waitron on the day of the event

2-hour Ipic Play voucher



## HIP HIP HOORAY!

#### WHEN YOU THINK IT CAN'T CET ANY BETTER ...

We're thrilled to announce our collaboration with Boom Boom Party Shop, one of the leading names in party décor!

To celebrate this exciting partnership, we're gifting our customers an exclusive 10% off sitewide for every party booked.

From balloons and tableware to party favors, cake toppers, and themed dress-up - you'll find everything you need to make your child's special day unforgettable.

Now you can bring a little extra magic to the party with the best décor, for less.

Go to www.boomboomparty.co.za

## GET YOUR CODE

Once your booking has been successfully completed through our online system, one of our party coordinators will provide you with a unique 10% discount code to use when shopping online at Boom Boom Party Shop.

PLEASE REFER TO THE ATTACHED T&C'S DOCUMENT FOR MORE INFORMATION

JOHS WOOR

## GOT ANY QUESTIONS?

#### WHERE WILL MY KID'S PARTY TAKE PLACE?

Depending on your package, your celebration will either be in a private themed party room or on the party deck. Both include a full set-up, snack packs, décor, and access to the play park.

#### WHAT TIME CAN CUESTS ARRIVE?

Hosts may come 15 minutes before the start time to settle in. Guests should only arrive at the official time slot, as our team is preparing right up until then.

#### CAN WE INVITE EXTRA CUESTS TO JOIN ON THE DAY?

Guest numbers are confirmed with your booking. Unplanned guests cannot join the party room but may pay standard entry to use the play park as day visitors.

#### CAN I COME IN EARLIER TO HELP WITH SET-UP?

No need — our team takes care of all set-up, including any extra décor ordered through our décor partner, Boom Boom Party Shop.

#### CAN WE BRING IN OUR OWN DECOR?

Only items ordered through Boom Boom Party Shop are allowed. This needs to be ordered in advance and delivered to Ipic Play for preparation and set-up.

#### CAN I TAKE ANY OF THE DECOR HOME?

All décor provided by iPic Play remains at the venue. However, anything you've purchased through Boom Boom Party Shop is yours to keep.

#### CAN I CHOOSE A THEME THAT'S NOT ON THE LIST?

Themes and colour schemes are confirmed at booking and can't be changed afterwards. We have a curated selection of themes offered and cannot accommodate any additional themes.

### CAN WE STAY IN THE PLAY PARK AFTER OUR TIME SLOT HAS ENDED?

Party rooms and play access are for the 2-hour booking only. If you'd like to extend playtime, additional sessions can be purchased separately at reception.

#### CAN WE BRING IN OUR OWN CAKE?

Yes you can, we offer a cakeage service of R150.00. This includes a cake stand, knife, and table for serving. Please bring your own candles and lighter, as these aren't provided.

#### WILL YOU BE ABLE TO KEEP THE CAKE SOMEWHERE SAFE?

We don't have storage or refrigeration, so please bring the cake at the time of your party.

#### DO YOU OFFER HALAAL FRIENDLY CATERING OPTIONS?

Yes, all our savoury platters are Halaal-friendly, and we also offer a sweet platter option (certificate available on request). Please note that all catering must be pre-ordered through our booking system.

#### CAN I REDEEM THE PLAY VOUCHER ON THE SAME DAY?

No, the complimentary 2-hour play voucher added to the party packs is for another day. Please note it's not valid on weekends, school holidays, or public holidays.

#### ARE PLAY SOCKS INCLUDED IN THE COST PER PARTY CUEST?

No, Ipic Play grip socks are compulsory but must be purchased separately. Please select the quantity needed during your online booking. For adults joining in the fun, grip socks are required as well.

#### CAN I RESCHEDULE THE PARTY DATE?

Yes, rescheduling is allowed with at least 7 days' notice and subject to availability. Unfortunately, last-minute changes can't be accommodated.

#### CAN I CANCEL THE PARTY AFTER PAYMENT?

No, bookings are non-refundable. However, you may reschedule as outlined above.



# LET'S GET SERIOUS Tacs FOR A MOMENT...

#### RULES AND RECULATIONS ARE IMPORTANT TO ENSURE A FUN AND CAREFREE PARTY EXPERIENCE. BELOW ARE A FEW OF OUR T&C'S.

- NO CHANGES CAN BE MADE TO THE CHOSEN THEME AND/OR COLOUR SCHEME AFTER THE BOOKING HAS BEEN CONFIRMED.
- NO ON-THE-DAY CHANGES OR ADDITIONS WILL BE ACCOMMODATED.
- DUE TO HIGH DEMAND, BOOKINGS ARE LIMITED. EARLY CONFIRMATION IS ESSENTIAL.
- NO PROVISIONAL BOOKINGS WILL BE HELD.
- CANCELLATIONS: WE DO NOT ACCEPT ANY CANCELLATIONS, BUT RESCHEDULING IS
  ALLOWED IF A REQUEST IS MADE SEVEN DAYS OR MORE IN ADVANCE,
  SUBJECT TO AVAILABILITY.
- RESCHEDULING: WE WILL DO OUR BEST TO ACCOMMODATE CHANGES IN DATE OR TIME, PROVIDED THAT SUFFICIENT NOTICE IS GIVEN AND AVAILABILITY PERMITS. NO RESCHEDULING PERMITTED LESS THAN 7 DAYS FROM PARTY BOOKING.
- ALL DECOR ITEMS REMAIN THE PROPERTY OF IPIC PLAY AND CANNOT BE REMOVED FROM THE PREMISES.
- NO ADDITIONAL DECOR ITEMS FROM ANY SUPPLIER OTHER THAN THE SUPPLIER STIPULATED ARE ALLOWED TO BE BROUGHT ONTO THE PREMISES.

PLEASE REFER TO THE ATTACHED DOCUMENT FOR OUR COMPLETE T&C'S.



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